

Top Tips for communicating with a deaf person whilst wearing a mask

Follow these simple tips when communicating with people who are deaf or hearing impaired.

Use Bullet Points

Get a pen and paper and write down bullet points rather than longer sentences.

British Sign Language has a different grammar structure to written English so reading articles or forms may not be the most efficient way to access information.

Don't Shout

We can't hear you. Shouting doesn't help a person who is deaf or has a hearing impairment.

Use Body Language

Lipreaders won't be able to see you lips because of the mask so use body language, hand gestures and use your eyes to convey the tone and emotion necessary to help get the message across.

Thank you to the NHS, ambulance staff, police force, army and all the key workers keeping us safe.

Find more tips at www.EnhanceTheUK.org